

Montreuil, April 25, 2025

**Notice
to
Operators**

Unofficial English courtesy translation

Subject : SI Brexit - Deployment of ELO (Obligatory Logistics Envelope) on April 28, 2025

The COMINT1 office informs you of the release of the new ELO application, which will be accessible with a douane.gouv.fr account starting on April 28, 2025. ELO complements the Smart Border system in place between France and the United Kingdom.

ELO is designed to simplify, secure, and streamline the crossing of the Smart Border for roll-on/roll-off (Ro-Ro) traffic - both accompagnied and unaccompagnied - whether transporting full or empty units. ELO will allow all information related to the load and required customs formalities, according to the type of flow, to be grouped under a single barcode with a reference number.

A transition period will last until September 1, 2025.

Please already note that:

- For exports involving loaded lorries and for import and export involving empty lorries, ELO can be used immediately by any operator via their individual douane.gouv.fr account
- For imports involving full lorries into the EU, and when an ENS is required, operators must have switched the lodging of their ENS into ICS2 in order to create an ELO.

During the transition period, ELO remains optional. However, it is strongly recommended to use ELO in preparation for its mandatory implementation starting September 1, 2025. ELO is especially recommended due to its improved efficiency in managing export formalities.

Starting from April 28, 2025, at 7:00 am CET, the current envelope website¹ will no longer be accessible. After this date, transport units presenting a reference in the old envelope format at pairing will be directed to the orange lane, to allow customs formalities to be processed manually at the customs office.

Pairing with the barcode of the declarations remains possible until September 1, 2025.

A detailed instruction on the procedures for crossing the Smart Border will be published shortly.

¹ <https://www.douane.gouv.fr/enveloppe/fr/#/enveloppe>